System Support for Collaborative Information Seeking

Social and Collaborative Information Seeking Workshop
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Collaborative search/information seeking involves the same activities [as individual] plus:

- communicating about the information need
- sharing the retrieved information
- coordinating the constituent information retrieval activities across multiple participants.

(Poltrock et al., 2003, p.239)
Recent work/interests

- How does collaboration influence information seeking strategies, processes, behaviors?

- How can systems support (and be aware of) structures in a collaborative search process?

- How can previous searchers’ activities and results be made useful for other searchers?
Observations

- **Strategies**
  - Independent
  - Collaborative Parallel
  - Collaborative Divergent

- **Triggers to shift strategies**
  - Lack of ideas, lack of search terms, trouble finding good results

- **Influence of awareness**
  - Use ratings to decide actions, help future search, resolve diffs

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Search Trails

Questions

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CHIIR is a forum for the dissemination and discussion of research on the user-centered aspects of information interaction and information retrieval.

CHIIR solicits several types of submissions: full papers, short papers and workshop proposals. In addition, CHIIR will host a doctoral consortium.

**Important Dates**
- September 1, 2015: Full Papers Due
- September 15, 2015: Short Papers & Workshop Proposals Due