



# Operations Research for Public Health Preparedness

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## *IIE Transactions*



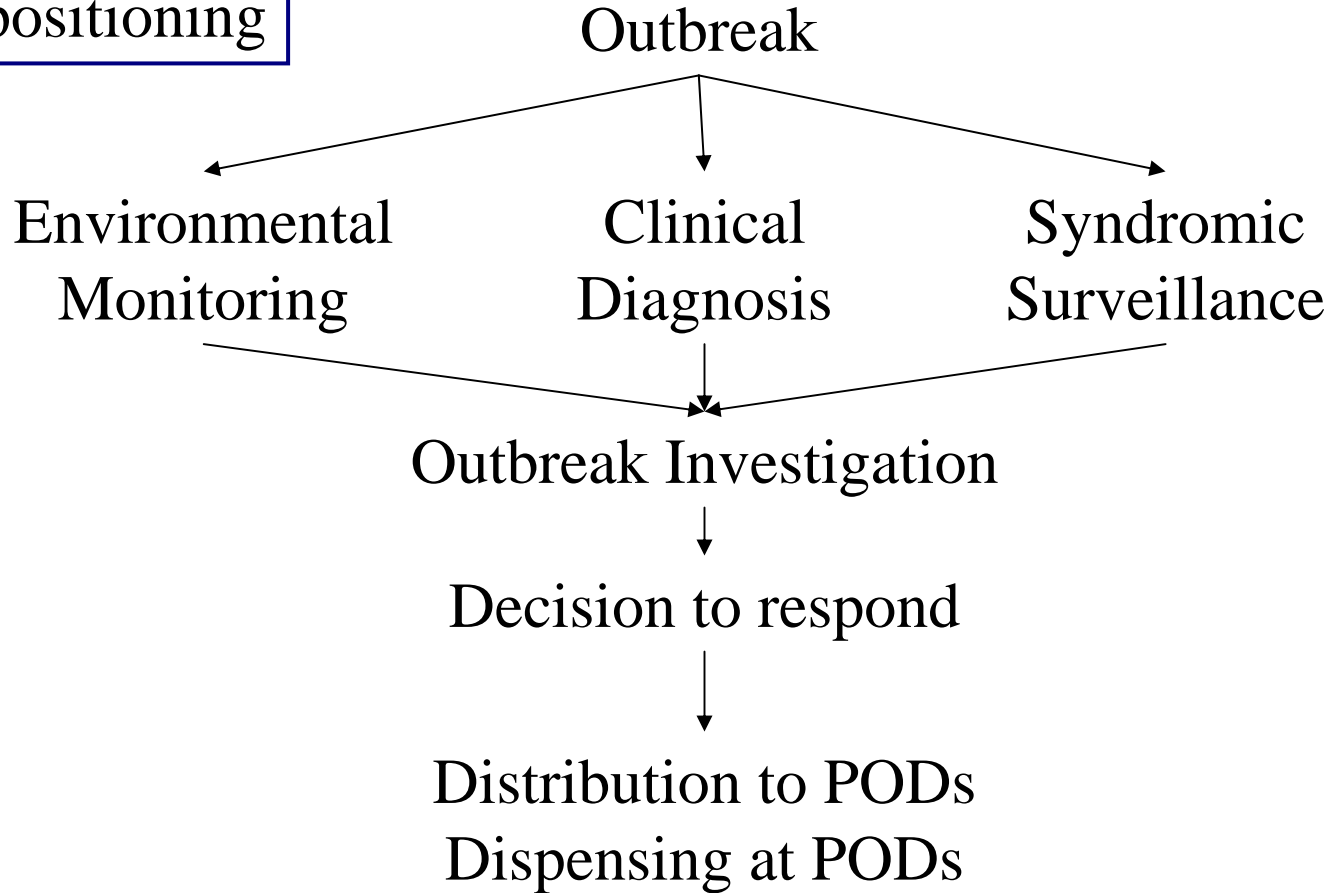
Focused Issue on Operations  
Engineering and Analysis

Homeland Security Department



The process of responding to a bioterrorism attack starts with detection and investigation.

Prepositioning





# Points of Dispensing (PODs) provide mass vaccination or dispensing of medication.

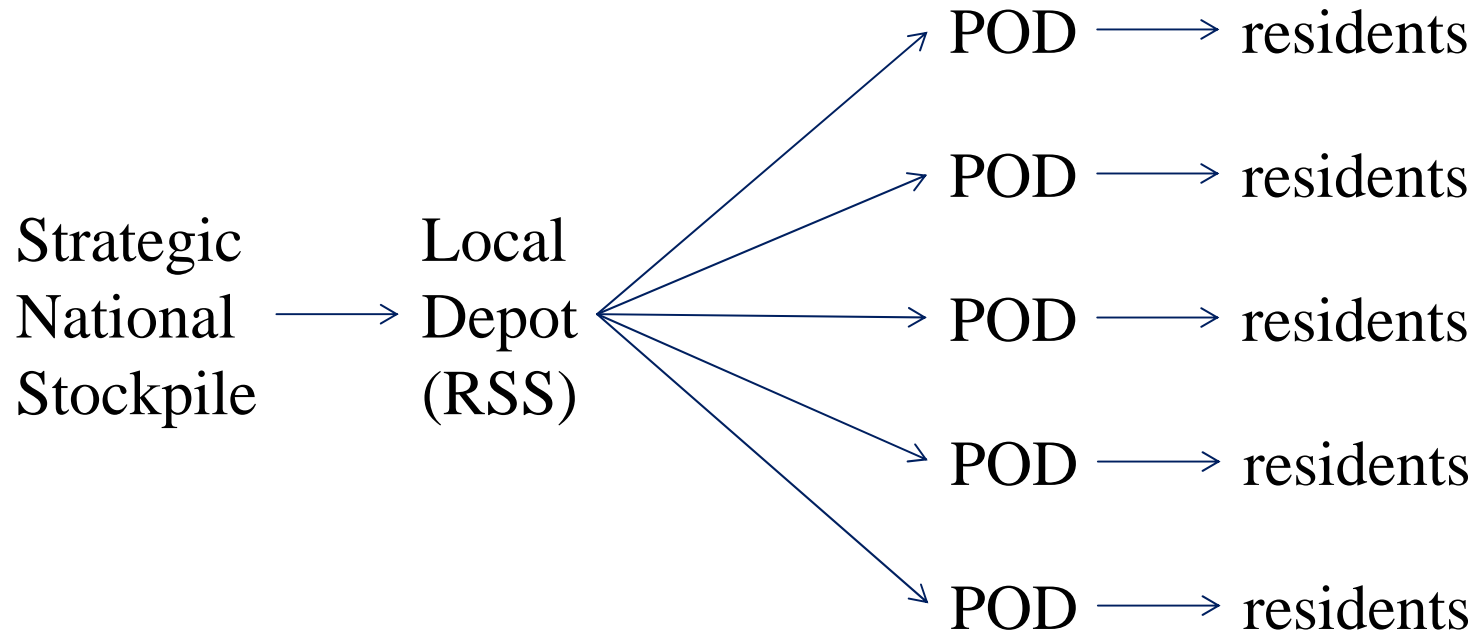
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# The medication supply chain must move quickly to distribute medications.

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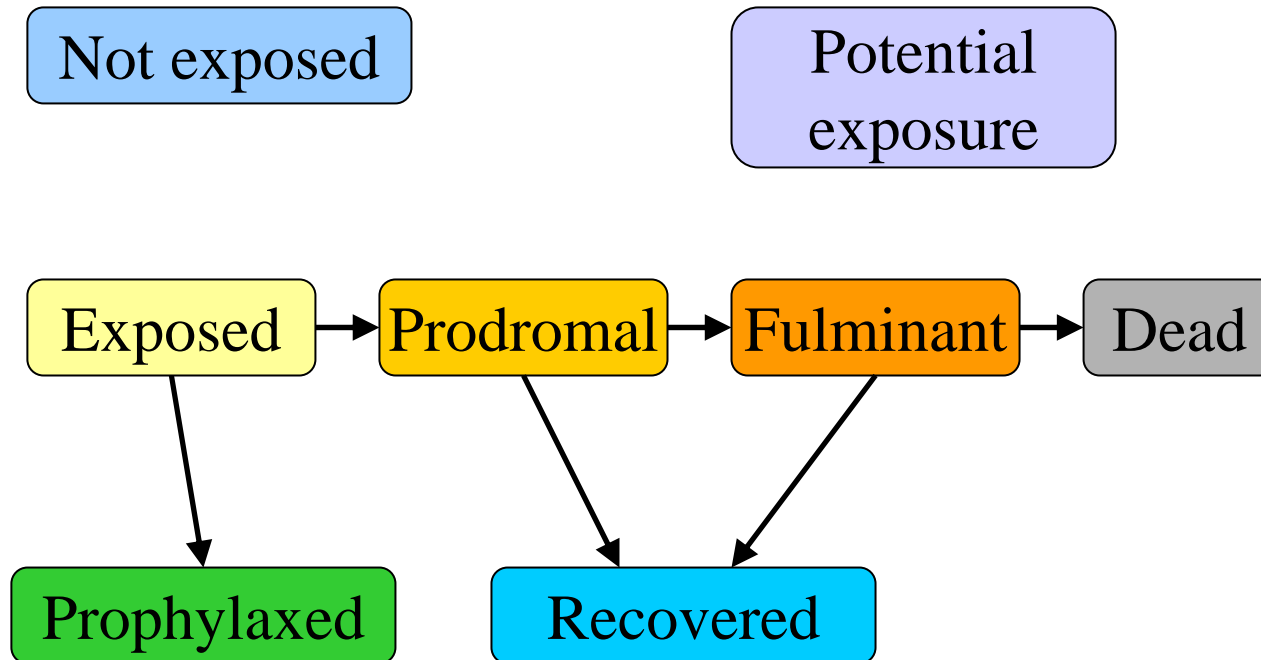
# Planning Problems

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- What is the best way to preposition medication?
  - How should medication be delivered to points of dispensing (PODs)?
  - What is the best POD layout?
  - How many staff do we need?
  - How long will people wait in line?
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# Prepositioning medical countermeasures affects the mortality of an anthrax attack.

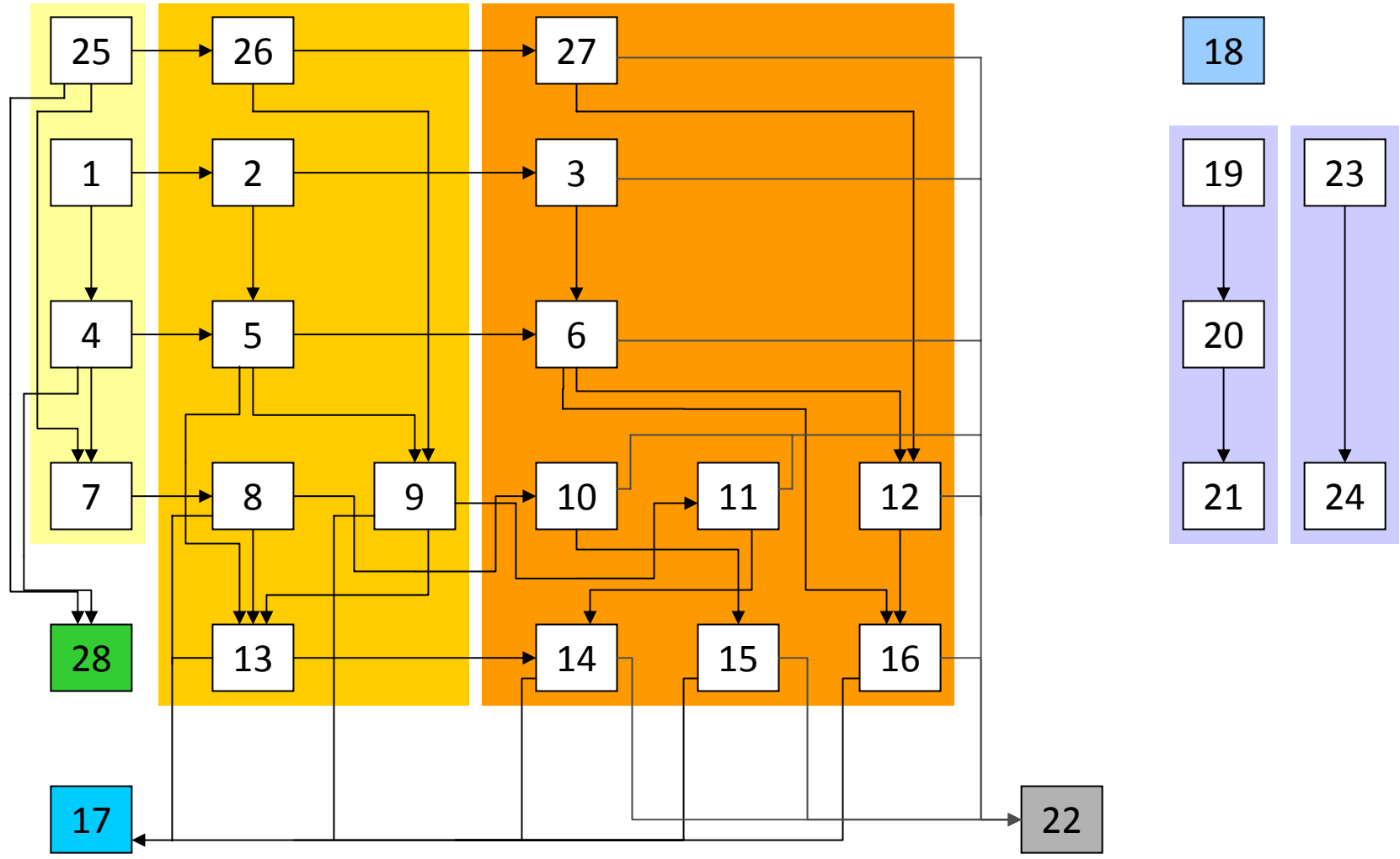
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Potential exposure = someone will seek prophylaxis but cannot become ill.

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# 28 compartments track the number of exposed, ill, recovered, and dead.







The compartment changes first after changing disease status and then after changing treatment status.

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$$Y_i(t) = X_i(t) + \sum_{j=1}^{28} \phi_{ji}(t) - \sum_{j=1}^{28} \phi_{ij}(t)$$

$$X_i(t + 1) = Y_i(t) + \sum_{j=1}^{28} \psi_{ji}(t) - \sum_{j=1}^{28} \psi_{ij}(t)$$

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# Scenario timeline.

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<b>Time (hours)</b>	<b>Event</b>
0	Attack occurs.
48	Attack detected. PODs start opening.
53	Local supplies become available.
64 (or 76)	Push pack supplies becomes available.
84	Vendor-managed inventory becomes available.
96	All PODs at maximum capacity.

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Population size = 5,000,000.

Number exposed = 50,000, 500,000, and 1,250,000.

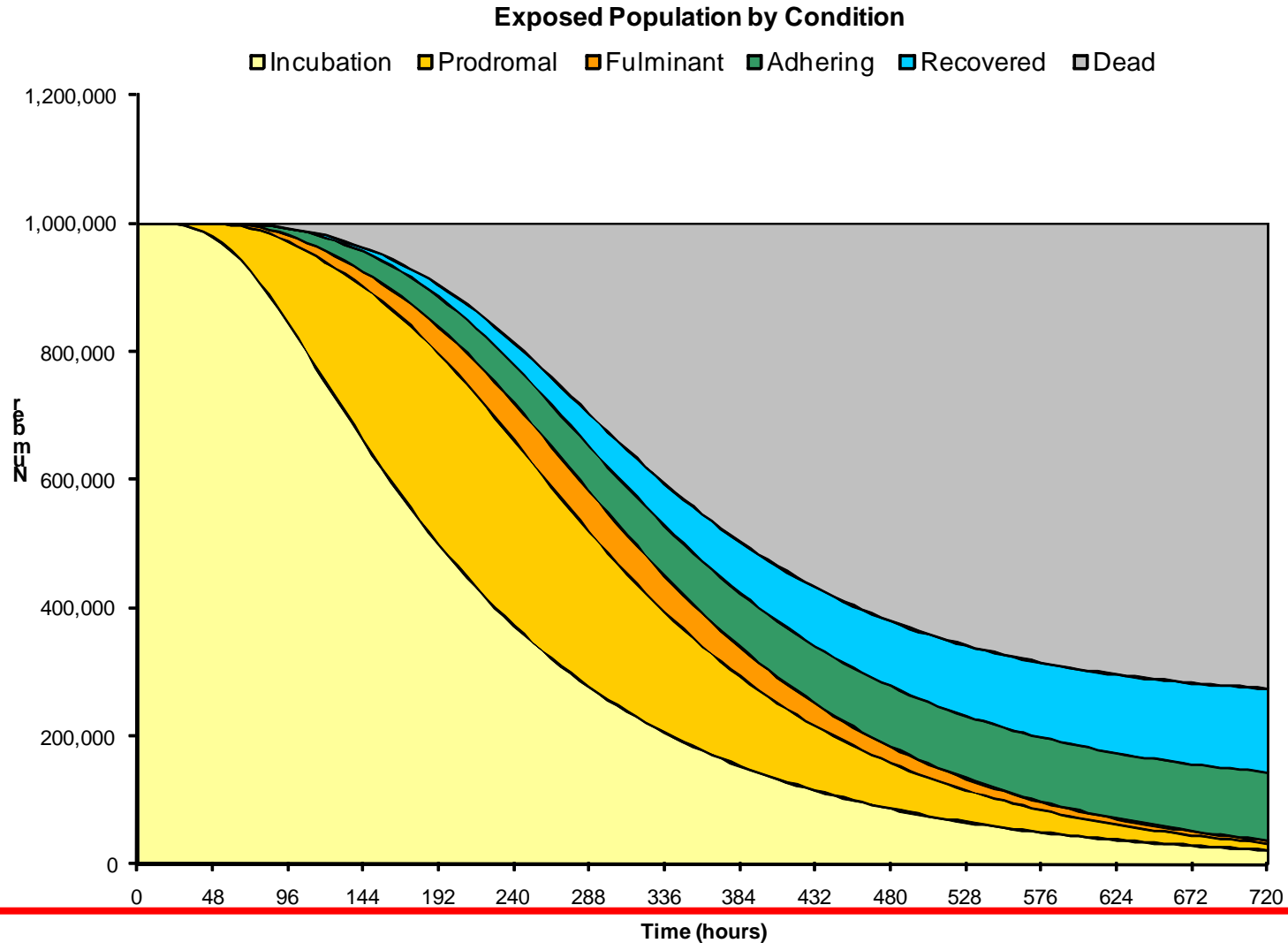
Percentage of non-exposed persons who will seek prophylaxis (potential exposures) = 1%, 10%, and 50%.

Adherence rate = 65% and 90%.

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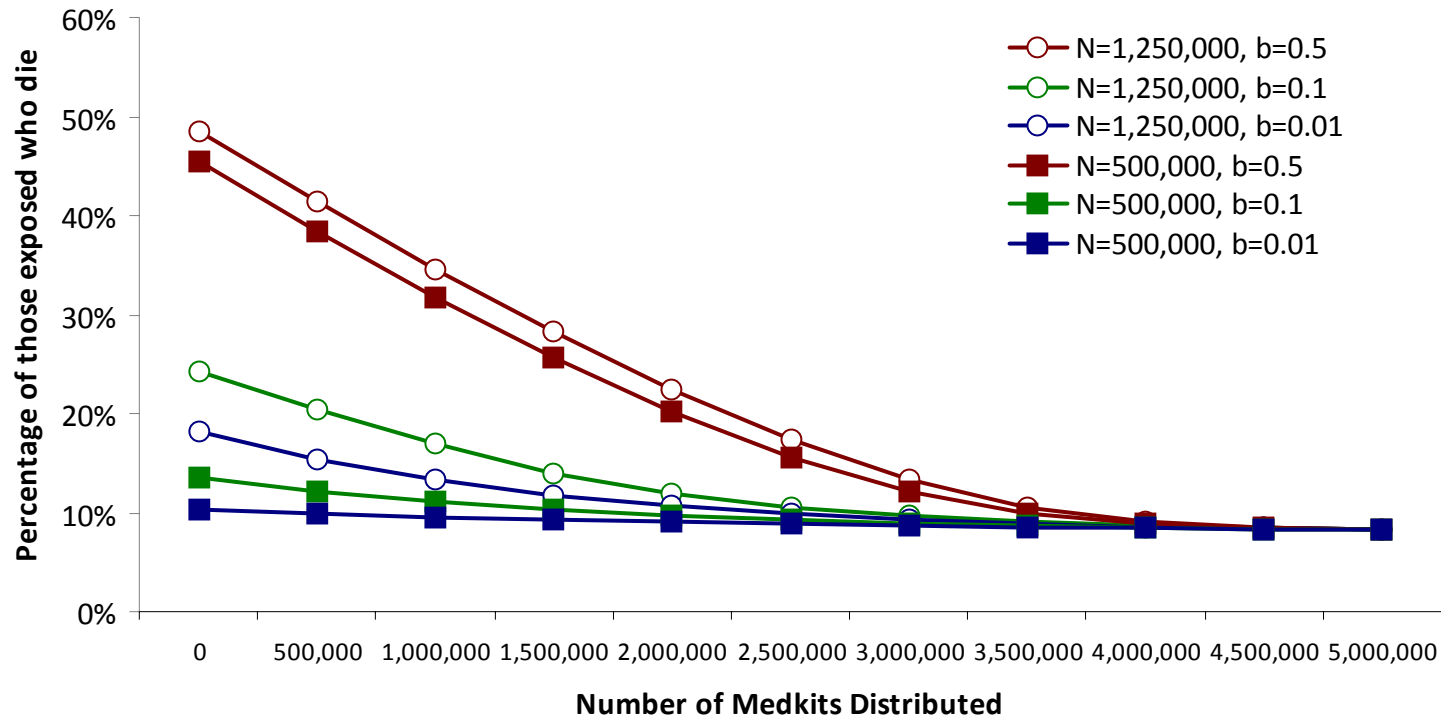


# Model output can estimate exposed population by condition over time.



# Deaths decrease as more medication is predispensed.

**Deaths as Medkits Distribution Increases**  
(alpha = 90%, t = 24 hours)



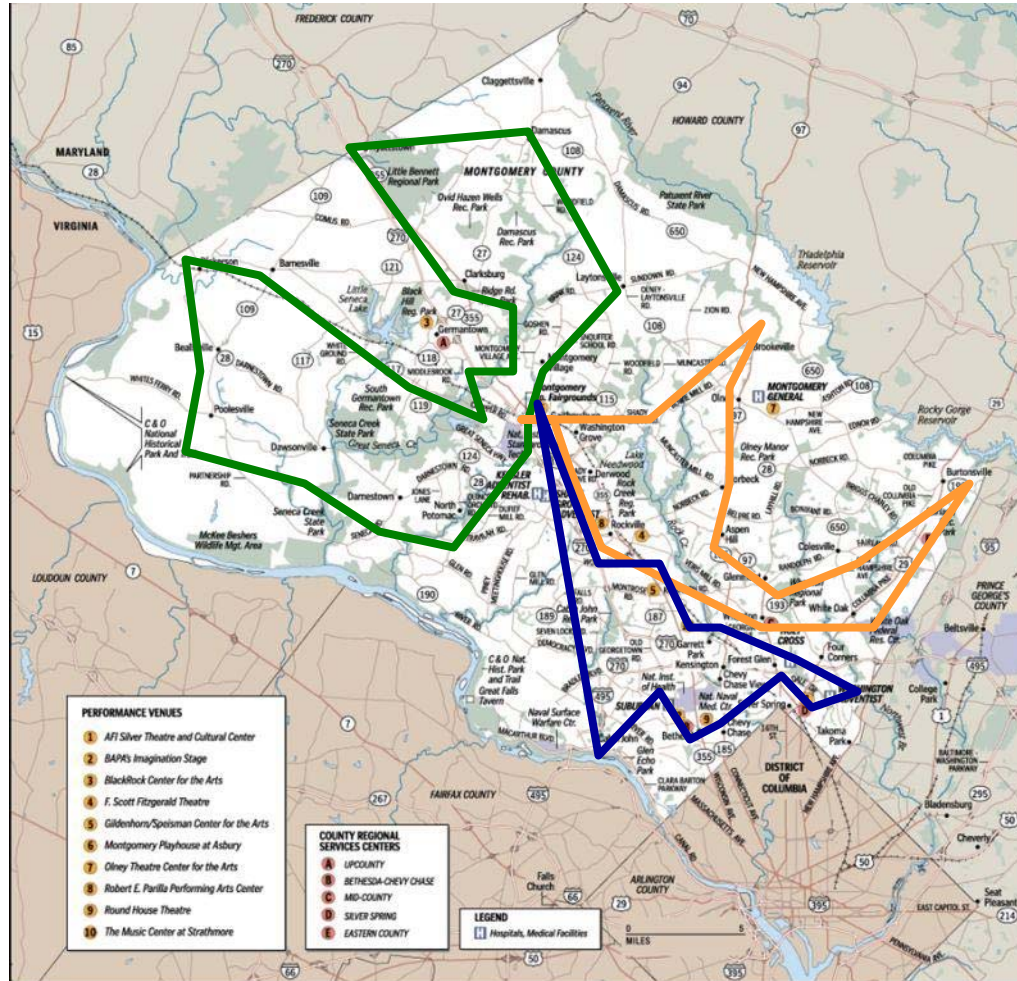
$N$  = the number exposed.

$b$  = the fraction of non-exposed persons who will seek prophylaxis (potential exposures).

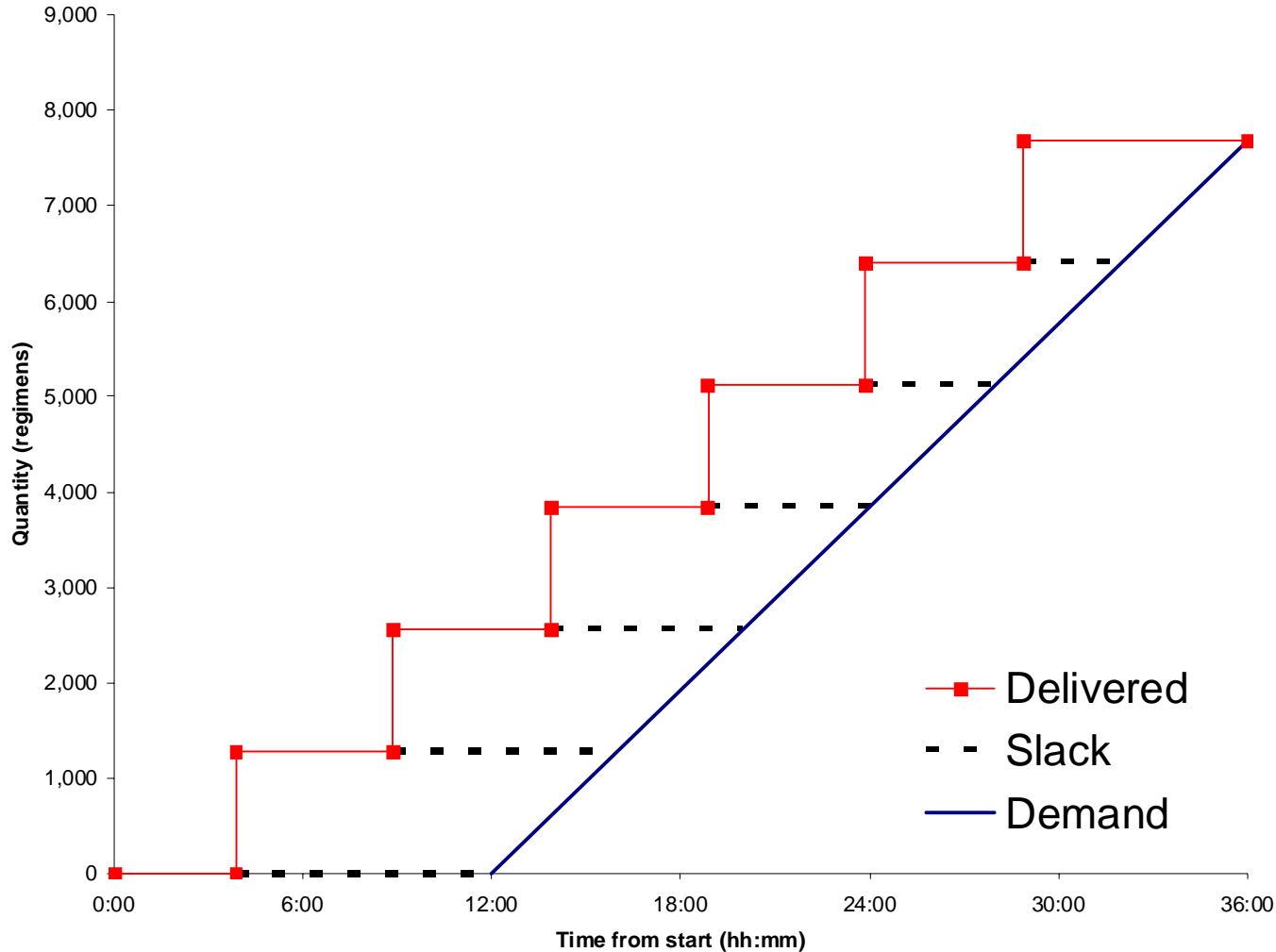
alpha = prophylaxis adherence rate

$t$  = delay until push pack is available

# The last leg of medication distribution is from a local RSS to the PODs.



# PODs will receive batch deliveries, which must arrive before supplies are exhausted.





# Inventory slack routing problem (ISRP)

formulation maximizes minimum slack.

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$$\begin{aligned} \max S &= \min_{v=1, \dots, V; j=1, \dots, r_v} \{s_{vj}\} \\ s_{vj} &= \min_{k \in \sigma_{vj}} \left\{ T_1 + Q_{vjk} / L_k - (t_{vj} + w_{vjk}) \right\} \\ Q_{vjk} &= \sum_{(a,b) \in E_{vjk}} q_{abk} \\ \sum_{(a,b): t_{ab} \leq t_{vj}} \sum_{k \in \sigma_{ab}} q_{abk} &\leq I(t_{vj}) \quad v=1, \dots, V; j=1, \dots, r_v \\ t_{vj} &\geq t_{v,j-1} + y_{v,j-1} \quad v=1, \dots, V; j=2, \dots, r_v \\ \sum_{k \in \sigma_{vj}} q_{vjk} &\leq C_v \\ \sum_{v=1}^V \sum_{j=1}^{r_v} q_{vjk} &= (T_2 - T_1) L_k \quad k=1, \dots, n \\ t_{vj} &\geq 0 \end{aligned}$$



# Waiting at a POD

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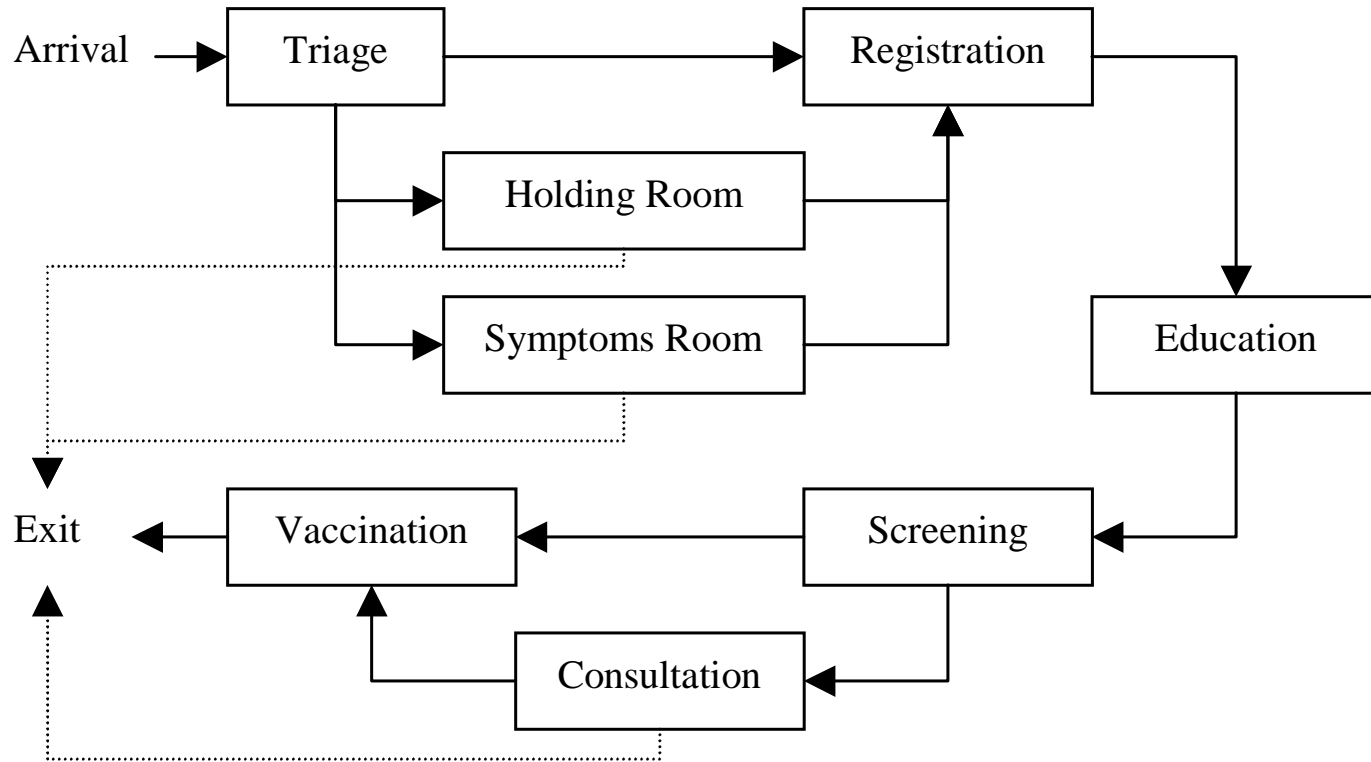


**Patients wait in line for flu shots in Silver Spring, Maryland.**

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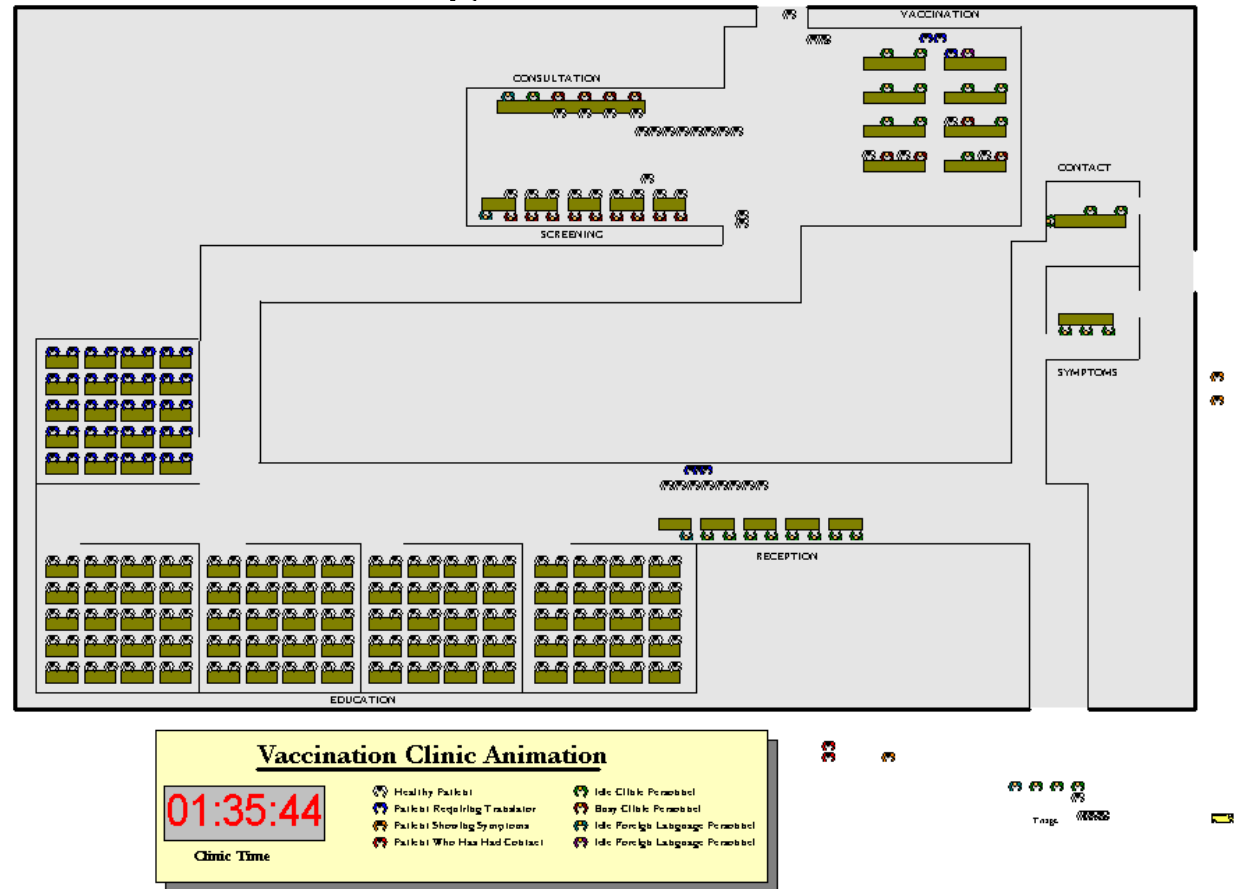


# From Patient Flow ...

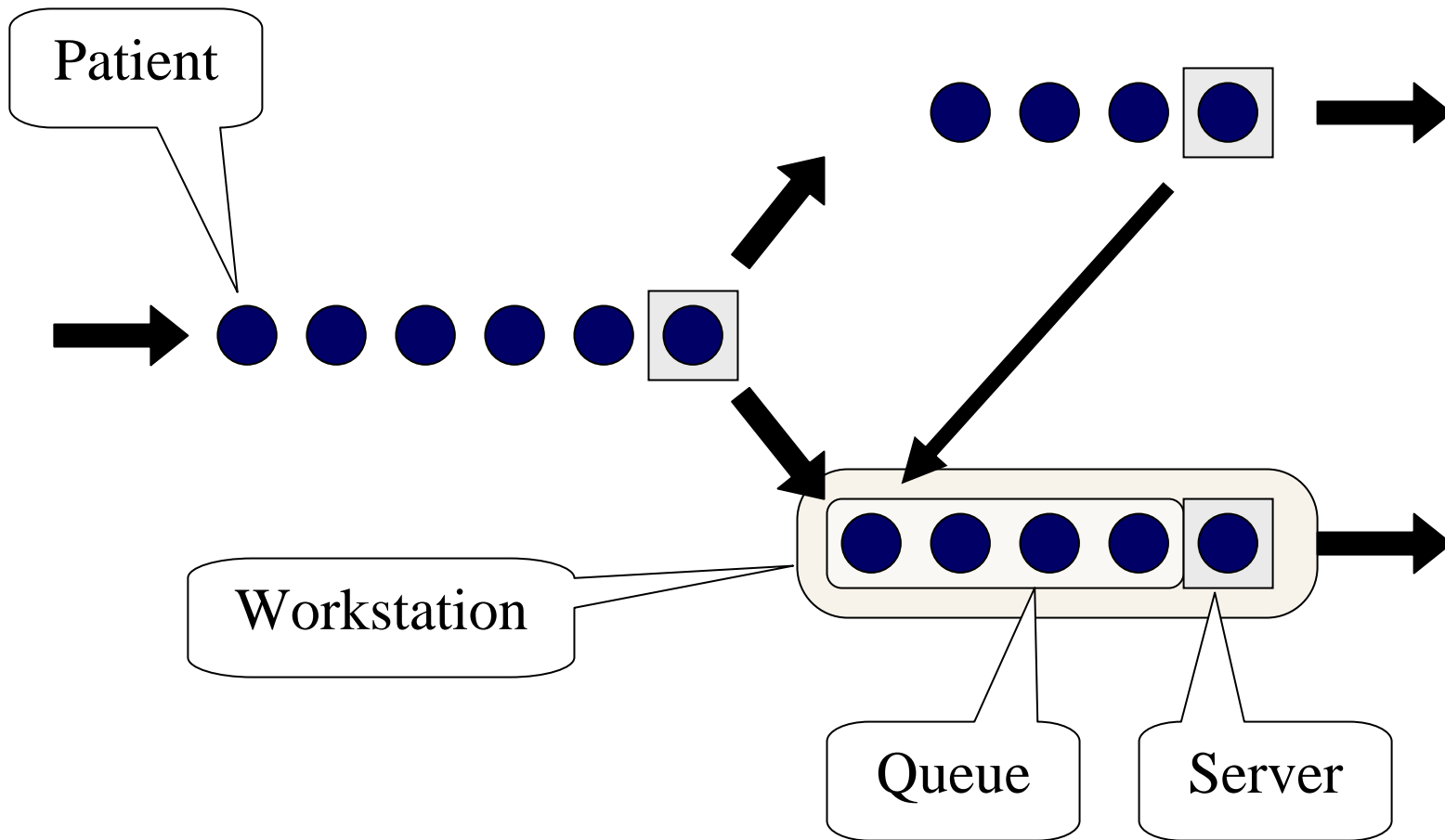


# ...to Simulation Model

- Simulation model created using Arena®.



# Queueing Network Analysis



# Performance Measures

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Clinic Capacity

$$R = \min_{i=1, \dots, I} \left\{ \frac{m_i r_1}{t_i r_i} \right\}$$

Station utilization

$$u_i = \frac{r_i \cdot t_i}{m_i \cdot k_i}$$

Station cycle time

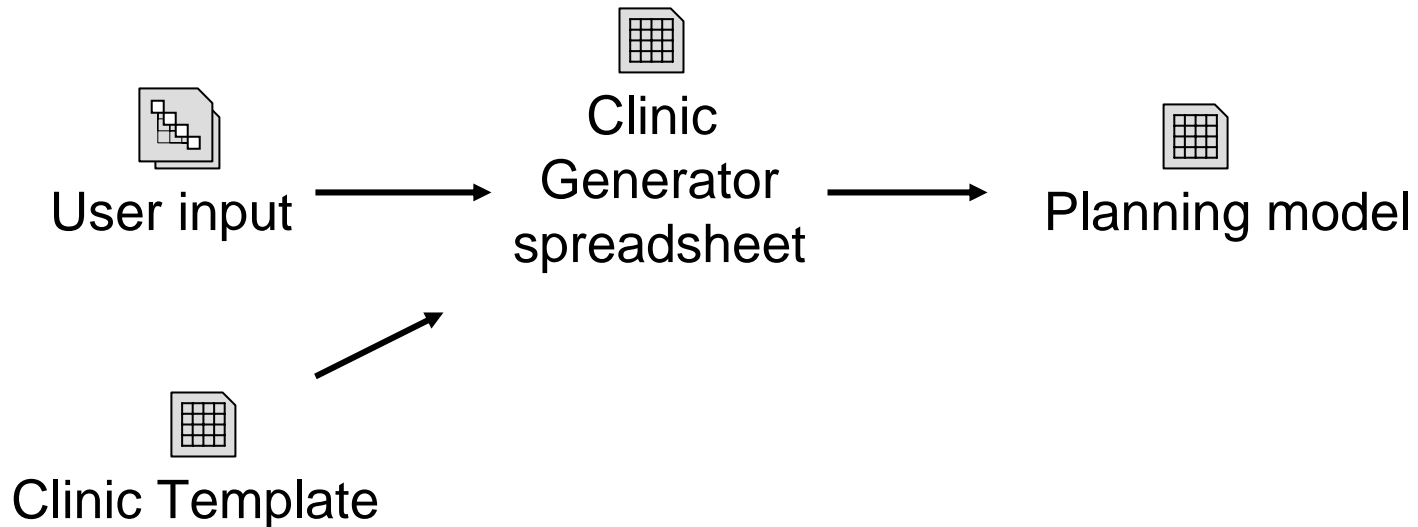
$$CT_i = w_i + t_i + W_i$$

Total cycle time

$$TCT = \frac{1}{r_1} \sum_{i=1}^I r_i CT_i$$

# Clinic Planning Model Generator

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The Clinic Generator spreadsheet takes inputs from the user and modifies the Clinic Template file to create a custom clinic planning model that the user can modify as desired.

## Inputs

## Demand

Size of population to be treated:	10100
Time allotted for treatment (days):	4
Daily hours of operation:	8
Number of clinic sites:	1
Required throughput (patients per hour):	316

## Staffing (per clinic site)

Station name	Staff per shift	Minimum staff per shift
Triage	10	10
Flu Vaccination (All ages)	12	12
<b>Total Service Staff</b>	22	22
<b>Total Staff</b>	57	Set all to minimum

## Outputs

## General Performance

Time in clinic (min):	7.12
Average number of patients in clinic:	37
Bus interarrival time (min):	0.19
Clinic capacity (patients per hour):	329
Total staff per shift across all clinics:	57

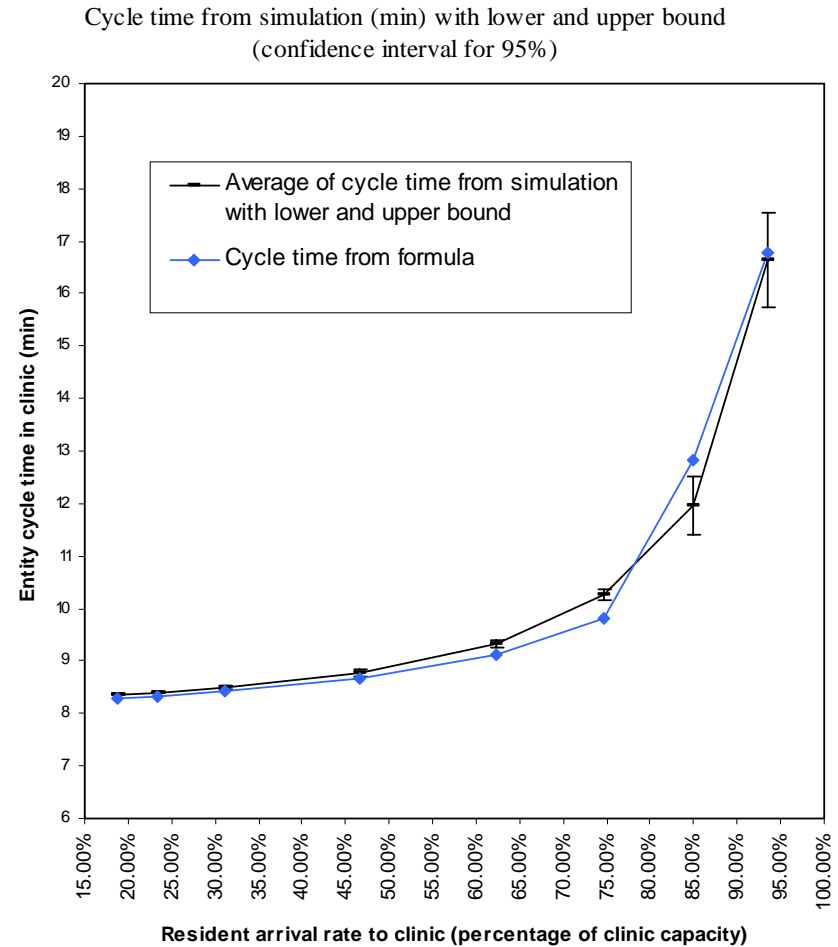
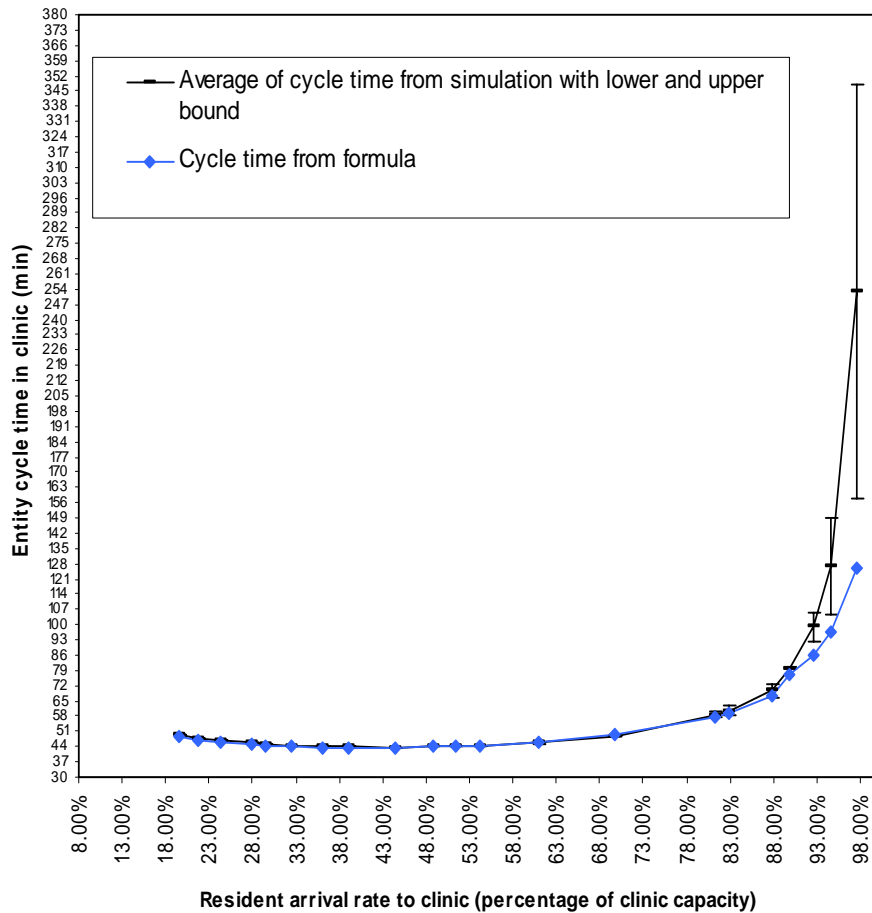
## Station-level Results

Station name	Wait time (min)	Queue length	Utilization
Triage	1.26	7	92.2%
Flu Vaccination (All ages)	<b>1.96</b>	<b>10</b>	<b>95.8%</b>

Values in **red** signify below-minimum staffing levels.

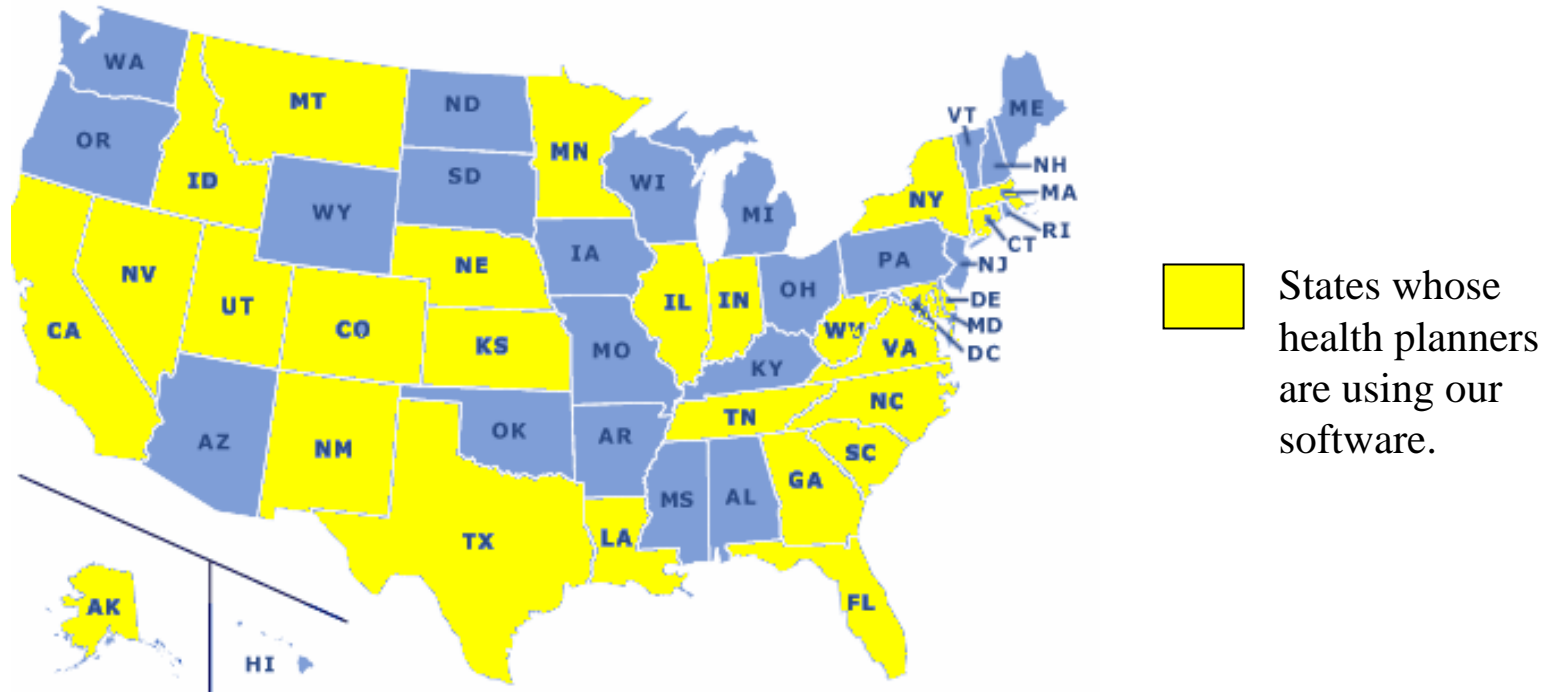
Values in **red** denote the "worst" station for that characteristic.

# Comparing the approximations to simulation yielded mixed results.



# Public health emergency preparedness planners around the country are using CPMG.

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Download: [www.isr.umd.edu/Labs/CIM/projects/clinic](http://www.isr.umd.edu/Labs/CIM/projects/clinic)

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# Final Thoughts

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- Modeling should create a conversation, not just answer a question.



# Acknowledgements

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- Centers for Disease Control and Prevention
- National Association of County and City Health Officers
- Montgomery County Department of Health and Human Services, Public Health Service
  - Kay Aaby
  - Rachel Abbey
  - Carol Jordan
  - Kathy Wood



# ... and the students:

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# For more information

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- Visit the project web site at <http://www.isr.umd.edu/Labs/CIM/projects/clinic/>
- Download the Clinic Planning Model Generator at <http://www.isr.umd.edu/Labs/CIM/projects/clinic/cpmg.html>
- Get publications about the work at <http://www.isr.umd.edu/Labs/CIM/projects/clinic/publications.html>
- Contact Jeffrey Herrmann at [jwh2@umd.edu](mailto:jwh2@umd.edu)